

Field Bulletin AP1107-1 I Confidentiality Level: Alcatel-Lucent partners & customers only

Topic

Minimum AOS version for AP92 and AP93

Products covered by this bulletin

Alcatel-Lucent AP92 and AP93 Indoor Campus Access Points

Summary

The Alcatel-Lucent Instant 92 and 93 Wireless Access Points (IAP92 and IAP93) use similar but slightly different hardware than the "Campus equivalent" models, AP92 and AP93.

In an effort to improve manufacturing efficiency, Alcatel-Lucent has decided to use a common hardware platform for the equivalent Campus and Instant variants of each AP model. We will standardize on the hardware platform that is currently used for the IAP variants.

Using the newer IAP hardware platform has no impact whatsoever on functionality or performance of the Campus AP products (except for the fact that the AP92 and AP93 will now have an accessible reset switch), but the newer hardware does require a more recent AOS version to operate. While the current AP92 and AP93 accept 5.0.1.0 as the minimum AOS version, a minimum version of 5.0.4.2 or 6.1.x will be needed when moving to the new hardware.

This means that AOS customers using versions 5.0.1.0 or 5.0.2.0 should upgrade to a minimum version of 5.0.4.2 or 6.1.x to avoid any issues with the AP92 and AP93 access points.

Note: AP92 and AP93 units using the newer hardware can be identified by their serial number prefix (first two characters of the serial number): a prefix of "BD" indicates that the newer IAP hardware is used.

Call to action

Customers using AP92 and/or AP93 access points that are currently on 5.0.1.0 or 5.0.2.0, should upgrade the AOS software to a minimum version of 5.0.4.2 or 6.1.x.

Even if it has been determined that all AP92/93 units use the original hardware platform, it is still strongly recommended to upgrade the AOS software, to avoid any potential issues in the future (system extensions, RMA units, etc.).

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Alcatel-Lucent is committed to proactively communicate code revisions, features and functions recommendations to ensure optimal network operation and high customer satisfaction. Please feel free to contact the Alcatel-Lucent Technical Assistance Center (TAC) team if you need further clarifications regarding this bulletin. The Alcatel-Lucent technical support e-mail is Ebg_Global_Supportcenter@alcatel-lucent.com. The Alcatel-Lucent TAC team will facilitate further product related discussions with the product management team for customers that desire to do so.